

Master of Commerce (M.Com.) Examination: May 2016

Semester: III Center for Distance Education

| Day & Date | Semester | Subject Name | Time | Code |
|------------------------|----------|---|--------------------------------|--------|
| Saturday 28/05/2016 | III | Key People Management Retention & Human Resource Audit | 11:00 A.M. To 02:00 P.M. | 310304 |

Instructions: Attempt any five questions.

- Q.1** Explain the concept and objectives of succession planning in detail. **20**
- Q.2** Define the term 'Key People' & explain various objectives of it. **20**
- Q.3** What is retention? Why is it important? Provide some tips to retain employees of the firm. **20**
- Q.4** What is HR audit? Explain various issues related it in detail. **20**
- Q.5** Explain the meaning and elements involved in Employee engagement & state the benefits of it. **20**
- Q.6** **A)** Explain the case of Toyota in brief related to key people. **20**
B) How Individual Development Plan (IDP) and communication being important of key people management.
- Q.7** **Write a short notes: (Any Two)** **20**
- a)** HR audit methods
 - b)** Process of key people identification
 - c)** Recognition and motivation program
 - d)** Advantage of retention